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May 11, 2020

Dear Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the past few months and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: **our commitment to your health and safety.** Infection control has always been a top priority at Pellegrini Dental and we hope that you have noticed this commitment during your past visits. Our infection control procedures ensure that when you receive care, it is both safe and comfortable.

Our infection control measures follow the recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). **We closely follow the activities of these agencies so that we remain up-to-date on any new policies or guidance that may be issued.**

Other changes at Pellegrini Dental involve the checking in and checking out processes. These steps may be modified as we work together with you to find the most efficient and sensible approaches to providing you the highest level of care in the safest manner. **Please give us your feedback because this is your practice too!** During our initial re-opening you will notice the following:

- **Pre-Appointment Screening Questions** pertaining to your at-home risk to Coronavirus will be asked before you arrive at our office. This screening will reduce the possibility of someone infected with the virus from coming into the office and potentially exposing others.
- **Upon arrival in our parking lot, please text or call us.** We will let you know when your treatment room is ready, so that you may go directly in. This will reduce congestion in the reception area.
- **Hand sanitizer** will be available when you arrive and you will be asked to use it.
- We ask that you respect social distancing and **remain about 6 feet (two arm's lengths) from others.**
- **Magazines, children's toys and other items** will no longer be offered in the reception area since these items are difficult to disinfect. **WiFi** will be available, so please bring your favorite mobile device.
- A **Medical Grade Air Purification System** capable of efficiently purifying the air throughout the office has been added. These devices will filter pathogens from the air - including the Coronavirus.
- Please **do not bring accompanying family or friends to your appointment.** Parents and guardians are welcome to stay in the reception area, but we ask that **children who do not have an appointment remain at home.**
- You will be given a **Pre-Procedural Hydrogen Peroxide Mouth Rinse** when you are first seated. It will reduce oral microbes that could get aerosolized. **Your temperature will also be taken.**

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. **Please call to schedule your next visit.** Thank you for being our patient. We value your trust and loyalty and we look forward to welcoming back our patients, neighbors and friends!

Sincerely,

Drs. David and Peter Pellegrini and Team

www.PellegriniDental.com